

Interview for ENTRi ToT Course, 29 Nov – 1 Dec 2017, Pristina

MICHELE AMATO



Where do you work and which is your position?

I work in Pristina as investigator at the EULEX Executive Division OCIU (Organised Crime Investigation Unit)

In which way is this course useful for your work?

The frequent turnover of seconded investigators in the Unit requires their immediate integration in the operational activities. Besides the initial training delivered by the Mission, the investigators need to get into the investigations as soon as possible. This course will give me the possibility to be able to plan and run in the proper professional way the delivering of all specific professional training.

What did you like most about the course?

Definitely it was the interaction among the trainers and the participants. The simulation of training was also very important because helped to overcome the initial hesitancy to present in front of an audience.

What will you bring with you from the course and what will you do when you get back to work?

Before this course my training skills were very basic. I will bring now with me the knowledge and awareness on how important it is to plan, organise and deliver an efficient training session. Back at work I will try to share with other colleagues involved in trainings the acquired positive experience.

Interview for ENTRi ToT Course, 29 Nov – 1 Dec 2017, Pristina

MARTIN JACKSON



Where do you work and which is your position?

Mission Security Officer, EULEX Kosovo

In which way is this course useful for your work?

Because we conduct training as well as briefings on various aspects.

What did you like most about the course?

I liked refreshing different perspectives and the ToT handbook we received, which will help us facilitate our training even afterwards, I liked the idea of standardised procedure to develop the lesson plans.

What will you bring with you from the course and what will you do when you get back to work?

I will know how to build up the training presentation plans more efficiently. Until now it was always done from the perspective of what we want to 'push' on the participants, but now we will be able to look from their perspective, so what we want for them as their final achievements and their needs. Bloom's Taxonomy is very useful, it's the first time I heard about it.

Interview for ENTRi ToT Course, 29 Nov – 1 Dec 2017, Pristina

SILVIU SANDRU



Where do you work and which is your position?

OSCE – Chief of Mission Security

In which way is this course useful for your work?

I am constantly involved in training activities, from identification of needs, to design and delivery of a range of trainings for both my employees and other mission members.

What did you like most about the course?

The way participants were involved.

What will you bring with you from the course and what will you do when you get back to work?

I take away a template to use for the lesson plans, a checklist for items to look after and before training as well as the Bloom's taxonomy as a very useful tool to set outcomes of the training.

Interview for ENTRi ToT Course, 29 Nov – 1 Dec 2017, Pristina

BURIM AVDIU



Where do you work and which is your position?

I work in EULEX as HR Officer.

In which way is this course useful for your work?

The course was directly relevant to my current role. I deliver two trainings, career development and competency based interviewing training for panel members. Throughout the course I developed a broad set of transferable skills such as presentation, engaging participants, using different learning techniques and for sure I will apply them in these trainings.

What did you like most about the course?

I liked the way the lectures were presented and the training methodology. The course was not overloaded with information and through each module there we were given the opportunity to learn, share experiences and practice.

What will you bring with you from the course and what will you do when you get back to work?

Only by attending the course I learnt a lot, such as how to engage participants, initiate discussions, using different ice breaking techniques, trainers' approach, how learning cycle functions. And I look forward to including them in the trainings I deliver.